

**The prime minister gave an award to a competition presentation based on SMS based applications developed by Quickclac Finland Oy**  
(23.11.2004)

**Watch a video:** [http://www.tietoyhteiskuntaohjelma.fi/parhaatkaytannot/fi\\_FI/2004\\_palkitut/](http://www.tietoyhteiskuntaohjelma.fi/parhaatkaytannot/fi_FI/2004_palkitut/)

*Note: The page is in Finnish. The video is second from the top.*

*Palkintosarja: Sosiaali- ja terveydenhuolto*

*Voittaja: Innovatiiviset langattomat sovellukset terveydenhuollon ajanhallinnan apuna*

The competition presentation by the 'Langaton Lahden alue' (Wireless Lahti) workgroup won first prize in the 'Pääministerin parhaat käytännöt' (Best Practices of Prime Minister) competition in the social and health care services category. The presentation was based on SMS applications developed by Quickclac Finland Oy.

The SMS-based applications used were **Dental Time Pilot** and **On-Call Application**, which were produced within the framework of the 'Wireless Lahti' development programme. The competition was organised as part of the information society programme of the Government. The applications forming the backbone of the winning presentation had their genesis in a network involving Quickclac Finland Oy, Helsinki University of Technology Lahti Center, and organisations working in the Lahti Science and Business Park; Lahti IT Center; and Lahti Regional Centre Programme

There were 266 different information society applications taking part in the competition. Presentations came from all parts of Finland. The €10,000 prize was presented by Prime Minister Matti Vanhanen on 23 November 2004 in Dipoli in Espoo.

The winning applications will receive visibility both nationally and internationally as good practice. Applications will be presented at, e.g., the UN's information society summit meeting (WSIS) in Tunisia in 2005.

**Notice of the Prime Minister's Office:**

Prize series: Social and health care

Winner: Innovative wireless applications as a time management tool in health care

Langaton Lahden alue / Wireless Lahti

Lahden Science and Business Park Oy, Niemenkatu 73, 15140 Lahti

[riitta.vesala@neopoli.fi](mailto:riitta.vesala@neopoli.fi)

+358 50 594 9980

In the Lahti area, there is ongoing development work on a product family that utilises automatic SMS contact in customer service. The applications are meant to improve operations in the social and health services field and to make it possible to receive care sooner, as well as to lighten the workload of personnel. The new SMS-based services are growing into a remarkable form of service. The product family under development will save costs for counties while at the same time providing new products that improve the competitiveness of the region.

Statement of the jury:

Innovative, tested in practice, and can be utilised widely. Brings benefits to both customer and producer. Is based on technology that is already familiar to users and easy to use. Practice can be transformed and duplicated and produces cost savings.